



Helen Mason

Healthy, thriving communities, Kia Momoho Te Hāpori Ōranga.



14 March 2017

I am quite often asked to speak to community groups which are interested in the services which we deliver. Earlier this month I spoke at the Bethlehem Probus Club meeting, which was attended by about a hundred enthusiastic, engaged members. They were interested to hear a bit about my background, and about the services which we deliver.

Community groups often think about our organisation as 'Tauranga Hospital' or 'Whakatāne Hospital', and are surprised to learn of the range of services we provide across the Bay of Plenty. When I talk about the funding we have available, I usually ask the audience to guess how much funding we receive each year. Quite often the first guess is \$1 million. Then a brave soul will up the ante, and tentatively guess \$20 million. They are always very surprised to learn that the funding we receive is over \$700 million per year. It is a huge resource, available to support the health and wellbeing of our communities. Whilst it is a significant amount of funding, there any many many demands on it.



I spoke to the Bethlehem Probus Club about how we take our stewardship of this precious resource very seriously, and how we all work hard to ensure that it is used wisely and prudently, to ensure that our community benefits as much as it can.

Peter Spratley is the president of the Bethlehem Probus Club and is also one of our hospital volunteers. It was great to meet Peter, and to recognise the important role our volunteers play in supporting our patients, family, whanau and staff.

What was absolutely lovely at the meeting with the Bethlehem Probus Club was their very positive feedback on the services they and their loved ones received from us.

During question time, a member chose to take the opportunity to say what great service we deliver. Another member joined in with their own example. My comment was that we have a great team of 3,200 who work hard to ensure that our patients, family and whānau are

professionally and compassionately cared for. The whole audience then applauded in recognition of the care which you are providing to them.

I have to say I felt very proud to be part of this organisation which is held in such positive regard by our community. I promised to pass on their recognition and appreciation of all your hard work, great skills and compassionate care.

Supporting the sentiments of the Bethlehem Probus Club I have included two examples of the feedback that we recently received on our facebook pages.

Thank you and well done.

New member of the team

Martin Chadwick recently joined our team, taking up the role of Executive Director Allied Health, Scientific and Technical. Martin has come to us from Counties Manukau DHB, where he held a similar role for the last six years. Martin brings a solid understanding of the multiple professionals that make up the Allied Health grouping, and is a great advocate for Allied Health. He has an Allied Health background and continues to hold an annual practicing certificate.



Martin is the chair of the National Directors of Allied Health Group, and is on the National Steering Group for Safe Staffing Health Workplace, as well as being linked into the ACC Falls National Steering Group.

Martin is keen to get to know as many of our teams possible, to understand what makes the Bay of Plenty tick, and how he can best support our teams, and contribute to improving services to our communities. When you see him, please take the time to introduce yourselves.

Quotes taken from facebook




Kim Woodland reviewed **Tauranga Hospital** – 5★

14 hrs · 🌐

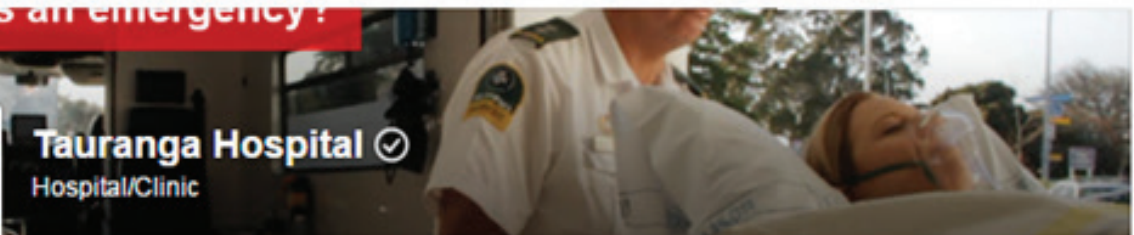
My almost 4 year old was in for surgery on her thumb today. Everyone that we dealt with was amazing. She walked herself down to the operating room and everyone in there was so wonderful with her. We had told her that they were going to put a special mask on her to fill her up with magic and everyone there and in recovery said the same thing to her so that she stayed calm and happy. One of the girls in the room even stroked her hand as she was going to sleep, definitely put my mind at ease.

condition is an emergency ?



Tauranga Hospital ✓
Hospital/Clinic

1,261 Likes
119 talking about this




Nikora Kohai reviewed **Whakatane Hospital** – 4★

3 hrs · 🌐

Excellent staff (orderlies, nurses, radiology, cleaners, doctors, trainee doctors, maori liason (Hine Grant), etc) and a special thanks to Tim and Mark of the E.D, as well as a special thanks to the nurses Michelle and company of ACU/CCU.

Apart from the food (3/10), my stay was truly a warming experience, with such wonderful caregivers. Thank you to all...

condition is an emergency ?



Whakatane Hospital ✓
Hospital/Clinic

371 Likes
83 talking about this

